



QUALITY POLICY

- *All of our activities shall be directed towards better satisfaction of the expectations of our customers, owners and employees.*

It will be guaranteed by the involvement, responsibility and improvement of awareness of all employees..

- *We are aimed to perform our work in the right manner from the very start of every process.*

Ensuring company sustainable competitiveness in providing satisfaction to our owners, clients and workers.



Extract from original. See RMT document [IN0114](#)

FACTORY OBJECTIVES 2017

- *Site profit(EBIT) 1MEUR*
- *On Time Delivery (OTD) 100 %.*
- *Scorecard index for „red carpet“ clients incl..*
 - *quality level to customer (PPM) 1000*
 - *sales growth 10% a.*
- *Cost of Poor Quality(CoPQ) 0,4 %*
- *Decrease of late internal orders number (rate)*
- *6S index per department (100%)*
- *Competence development index (rate)*
- *Regular information meeting to the personnel (x1 month)*

Extract from original. See RMT document [RR2413](#)

**Quality
Work**